

Terms & Conditions

1. PARTIES AND SCOPE OF WORK

Flintshire Roofing Ltd (hereafter called "Contractor"), shall mean the company performing the Work. "Work" means that specific services to be performed by the Contractor as set forth on the front of this agreement. "Client" refers to the person(s) or business entity ordering the work to be done by Contractor and shall be responsible for the payment thereof. If the Client is ordering the work on behalf of another, the Client represents and warrants that the Client is the duly authorized agent of said party for the purpose of ordering and directing said work. Unless otherwise stated in writing, the Client assumes sole responsibility for determining whether the nature of the work ordered by the Client is adequate and sufficient for the Client's intended purpose. In performing its Work, the contractor shall be entitled to rely on the work of third parties, the representations of Client and the public record and shall be under no obligation to verify any of the foregoing. The ordering of additional service and/or materials from contractor beyond the scope of the Work shall constitute acceptance of the terms of these General Conditions as to such additional services and/or materials.

2. PRICING

- 2.1 An estimate is an approximate price, calculated with reasonable care from available information, which may be given as a range or percentage variation. It constitutes an offer to do the work within the price range.
- 2.2 A quotation is an offer to do the work specified at the price quotes. Once either a quotation or an estimate is accepted by the Client it is taken as a contract between the Contractor and the Client.
- 2.3 Schedule of work. An estimate or quotation will be costed on the schedule of work prepared from information supplied by the client. This schedule is the basis of the contract and clients are advised to check the schedule carefully to ensure that it is what they require.

3. RIGHT OF ENTRY

The client shall provide rights of entry for Contractor and/or their representatives and necessary permissions in order for Contractor and/or their representative to complete its services.

4. CHANGES

- 4.1 Unless otherwise stated in the estimate or quotation all variations in labour and/or material costs subsequent to the date of the estimate or quotation may be passed to the Client.
- 4.2 Variations or additional work required shall be detailed by the Client as early as possible. Ideally this will enable a price variation to be prepared and accepted. Instructions for work to proceed, before such acceptance, shall be required in writing and taken to mean acceptance of charges on a time and materials basis.

5. TIME OF COMPLETION

The Contractor shall endeavour to carry out the work in accordance with the dates specified on the estimate or quotation, or if no dates are specified, within a reasonable amount of time. However; the Contractor shall not be held responsible for any losses, damage or increase in cost due to delays beyond the control of the Contractor.

6. GUARANTEE

The Contractor undertakes to carry out the work to a standard at least in accordance with such relevant regulations as are in force at the time.

The implementation of this guarantee shall only be carried out by the company staff or persons instructed by the company. No responsibility is accepted for repairs or alterations effected by anybody else.

7. COMPLAINTS

Should the Client feel dissatisfied with the work the Client is to contact the Contractor in the first instance and provide a reasonable opportunity to put right any justified complaint. In the event that the Client and the Contractor cannot come to a mutually agreeable solution to a problem, the Client is entitled to contact the Buy With Confidence Scheme Organisers at the Isle of Anglesey County Council's Trading Standards Section, Council Offices, Llangefni, Anglesey, LL77 7TW by calling 01248 752322 or emailing consumeradvice@anglesey.gov.uk